



Return Policy

1. Only Iowa Steel Masters stocked screws and accessories will be considered eligible for return. This excludes any special order items. Panel and trims are custom-manufactured per order and are NOT eligible for return. Anything returned will incur a restocking fee equal to 15 percent (%) of the original invoiced price.
2. Returns must be received back to the Iowa Steel Masters facility in prime/resalable condition and in original packaging. The Iowa Steel Masters' manufacturing team will inspect material and complete the appropriate credit. Any material that is beyond resalable condition will not be credited and not returned to inventory.
3. Prior to initiating the return of material, you must provide the original job name or invoice number on which the material was purchased.
4. Returns must be made by 60 days from the date of original invoice.

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